Firepit Monitor

New England Botanic Garden at Tower Hill, PO Box 598, Boylston MA 01505 508-869-6111

Direct Manager:	Senior Operations Manager and Nightly Manager on Duty		
Department/Group:	Visitor Services	Job Category:	Hourly
			Temporary
			Outside
Location:	Boylston	Travel Required:	None
Salary or Rate Range:	19.25 / hour	Apply at:	https://bit.ly/nebg-jobs

Position Overview

Firepit Monitors are part of the team that helps create a warm and welcoming experience for guests during **New England Botanic Garden's Night Lights** event, running **November 22, 2025 – January 4, 2026**. This is an outdoor, evening position.

Responsibilities

- Light and safely maintain one or more Solo Stoves throughout the evening.
- Monitor assigned firepits to ensure visitor safety.
- Provide prepared roasting sticks and restock firewood as needed.
- Keep the area tidy by cleaning up trash and dropped marshmallows.
- Greet and talk with visitors, answer questions, share information about the Garden, and offer directions.
- Monitor the nearby train display (depending on assigned location).
- Create a welcoming and positive experience for every guest.

Training

Firepit Monitors will receive in-person training before November 22. You'll be supervised by the Senior Operations Manager, with nightly support from the Manager on Duty and Garden Monitor.

Schedule

This is a temporary, hourly, non-exempt position.

- Shifts run 3:30 PM–10:00 PM each evening from November 22 through January 4, excluding Thanksgiving, Christmas Eve, Christmas Day, and New Year's Day. The Garden is open for Night Lights on New Year's Eve.
- Firepit Monitors work at least two shifts per week.
- Shifts are self-assigned via Microsoft Teams, which can be accessed by computer or phone.

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Qualifications

- Must be at least 16 years old. Work permits are required for ages 16–17 before the first shift.
- Able to work independently and as part of a team.
- Must demonstrate responsibility and sound judgment.
- Experience working with the public is helpful.
- Must have reliable transportation to the Garden.

Physical Demands / Working Conditions:

- Use provided hand tools to safely open, tend, and load firepits.
- Lift up to 20 pounds, and bend or twist as needed.
- Sit or stand for extended periods.
- Use standard communication devices (e.g., radio or phone).
- Work outdoors in all weather conditions.

Note: The duties and physical demands described above are considered essential functions under the Americans with Disabilities Act (ADA).